

IS-440

IN-600

download instructions



approved
manufacturers, suppliers and
maintainers of franking machines

Note: Your franking machine must be connected via LAN or modem.

The 2019 tariff change will be effective from **25th March 2019**.

THESE INSTRUCTIONS MUST BE CARRIED OUT BETWEEN THE 13TH MARCH AND 25TH MARCH TO ENSURE THE CORRECT TARIFF IS LOADED.

For further details of the new Royal Mail postal tariffs please refer to

www.royalmail.com/prices2019.

If you experience any problems after loading the new tariff, turn the machine OFF then ON.

Call the Neopost Tariff Change Team on 0845 880 0000. Email tariffchange@neopost.co.uk.

1

FROM YOUR HOME SCREEN
PRESS **MENU**

2

PRESS **NEXT ITEM** TWICE
SELECT **ONLINE SERVICES**

3

SELECT **GENERIC CALL**

4

A '**SERVER CALL SUCCESSFUL**'
MESSAGE WILL BE DISPLAYED WHEN THE CALL IS COMPLETE
AND THE NEW RATE HAS BEEN DOWNLOADED
PRESS **OK** TO CONTINUE
PRESS **CONTINUE**

5

PRESS YOUR **HOME** BUTTON TO RETURN TO YOUR HOME SCREEN